

## **GLOBAL GIRF TERMS AND CONDITIONS.**

### **50% Off on Food Bill**

**Offer:** Get Flat 50% Off your Food Bill. The discount is applicable before Taxes, and the Final Bill needs to be settled at the Restaurant. Have a Great Meal!

**Customer who shall be eligible: Any one can purchase this deal.**

### **Redemption Process:**

- Log on to Dineout and select GIRF.
- Browse through the collection of Restaurants with 50% off on Food Bill
- Choose the restaurant and purchase the deal basis preferred date and time. You will have to buy 1 deal for each person who will be joining you for the meal.
- On successful purchase, you will receive a redemption code on app, email and SMS.
- Show the redemption code to the restaurant to avail the benefits of the deal.
- Cashback for Booking Fee will be credited in HDFC Bank Debit/Credit Card within 7 working days from date of transaction in case you have made payments via HDFC Bank Debit/Credit Card.

### **Terms Prescribed by Dineout:**

- The Per Person Booking Fee will NOT be adjusted against your Restaurant Bill
- Each Deal will be valid for 1 Person only. Please note in case you are planning to go in a group, you need to buy individual Deals for each person
- Deal SMS is to be shown at the Restaurant before the Bill is generated
- The Discount is applicable on the A-la-carte / Special Menu. The maximum discount availed, can be up to Rs 10,000 only
- Deals once sold cannot be Cancelled, Refunded or Transferred
- This Deal cannot be clubbed with an existing Dineout, GP, other Platform or In-House Offer (Beer Buckets, Bottle Prices, Happy Hours etc). Also, on one table two GIRF Deals cannot be combined. E.g. On one table, 50% Off Food Bill and 50% Off Alcohol Bill Deals cannot be combined
- The Additional 20% Cashback earned from paying through the Dineout App (Dineout pay) will be credited to your Dineout PromoCash within 24 Hours, and cannot be adjusted against the Current Bill
- The Deals are Restaurant specific, and are applicable to that restaurant only
- The selected Deal is valid for Dine-in only and not on Takeaway or Delivery
- Menu Prices may change without any prior intimation
- The Deal is valid during the restaurant's Operational Hours only
- The reservation will be held for 15 minutes after the booking time. However, if the restaurant is crowded, you may have to wait to be seated at your table
- As per Government Rules, drinks will not be served to Patrons under the State permissible Age Limit
- Any items ordered that are not included in the Deal will be billed on actuals

- The Restaurant reserves the Right to Admission
- Government Taxes and Service Charge as applicable
- Dineout (Times Internet Ltd) reserves the right to disqualify any HDFC Card from the benefits of this offer in case of any fraudulent activity/suspicious transactions.
- Dineout (Times Internet Ltd) also reserves the right to discontinue this offer without assigning any reasons or without any prior intimation whatsoever.
- In addition to the above, this offer is also subject to Dineout Terms & Conditions available on <https://www.dineout.co.in/termsandconditions>.
- For any concerns, please write to us at [complaints@dineout.co.in](mailto:complaints@dineout.co.in)

**Customer Escalation Process:**

In case of any query pertaining to customer queries/complaints, please call customer care at 9212340202 or write to Dineout at [complaints@dineout.co.in](mailto:complaints@dineout.co.in)

### **50% Off on Alcohol Bill**

**Offer:** Get Flat 50% Off your Alcohol Bill. The discount is applicable before Taxes, and the Final Bill needs to be settled at the Restaurant. Have a Great Meal!

**Customer who shall be eligible:** Any one can purchase the deal.

#### **Redemption Process:**

- Log on to Dineout and select GIRF.
- Browse through the collection of Restaurants with 50% off on Alcohol Bill
- Choose the restaurant and purchase the deal basis preferred date and time. You will have to buy 1 deal for each person who will be joining you for the meal.
- On successful purchase, you will receive a redemption code on app, email and SMS.
- Show the redemption code to the restaurant to avail the benefits of the deal.
- Cashback for Booking Fee will be credited in HDFC Bank Debit/Credit Card within 7 working days from date of transaction in case you have made payments via HDFC Bank Debit/Credit Card.

#### **Terms Prescribed by Dineout:**

- The Per Person Booking Fee will NOT be adjusted against your Restaurant Bill
- Each Deal will be valid for 1 Person only. Please note in case you are planning to go in a group, you need to buy individual Deals for each person
- Deal SMS is to be shown at the Restaurant before the Bill is generated
- The Discount is applicable on the A-la-carte / Special Menu. The maximum discount availed, can be up to Rs 10,000 only
- Deals once sold cannot be Cancelled, Refunded or Transferred
- This Deal cannot be clubbed with an existing Dineout, GP, other Platform or In-House Offer (Beer Buckets, Bottle Prices, Happy Hours etc). Also, on one table two GIRF Deals cannot be combined. E.g. On one table, 50% Off Food Bill and 50% Off Alcohol Bill Deals cannot be combined
- The Additional 20% Cashback earned from paying through the Dineout App (Dineout pay) will be credited to your Dineout PromoCash within 24 Hours, and cannot be adjusted against the Current Bill
- The Deals are Restaurant specific, and are applicable to that restaurant only
- Drinks will be served as per the Stock available at the Restaurant
- The selected Deal is valid for Dine-in only and not on Takeaway or Delivery
- Menu Prices may change without any prior intimation
- The Deal is valid during the restaurant's Operational Hours only
- The reservation will be held for 15 minutes after the booking time. However, if the restaurant is crowded, you may have to wait to be seated at your table
- As per Government Rules, drinks will not be served to Patrons under the State permissible Age Limit
- Any items ordered that are not included in the Deal will be billed on actuals
- The Restaurant reserves the Right to Admission

- Government Taxes and Service Charge as applicable
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### **50% Off on Total Bill**

**Offer:** Get Flat 50% Off your Total Bill. The discount is applicable before Taxes, and the Final Bill needs to be settled at the Restaurant. Have a Great Meal!

**Customer who shall be eligible:** GIRF 50% off Total Bill deal is an exclusive deal for Gourmet Passport members in Delhi, Mumbai, Bangalore, and Hyderabad. If you are not a Gourmet Passport member, you need to buy Gourmet Passport membership to purchase buy this deal.

### **Redemption Process:**

- Log on to Dineout and select GIRF.
- Browse through the collection of Restaurants with 50% off on Total Bill
- Choose the restaurant and purchase the deal basis preferred date and time. You will have to buy 1 deal for each person who will be joining you for the meal.
- On successful purchase, you will receive a redemption code on app, email and SMS.
- Show the redemption code to the restaurant to avail the benefits of the deal.
- Cashback for Booking Fee will be credited in HDFC Bank Debit/Credit Card within 7 working days from date of transaction in case you have made payments via HDFC Bank Debit/Credit Card.

### **Terms Prescribed by Dineout:**

- The Person Booking Fee will NOT be adjusted against your Restaurant Bill
- Each Deal will be valid for 1 Person only. Please note in case you are planning to go in a group, you need to buy individual Deals for each person
- Deal SMS is to be shown at the Restaurant before the Bill is generated
- The Discount is applicable on the A-la-carte / Special Menu. The maximum discount availed, can be upto Rs 10,000 only
- Deals once sold cannot be Cancelled, Refunded or Transferred
- This Deal cannot be clubbed with an existing Dineout, GP, other Platform or In-House Offer (Beer Buckets, Bottle Prices, Happy Hours etc). Also, on one table two GIRF Deals cannot be combined. E.g. On one table, 50% Off Food Bill and 50% Off Alcohol Bill Deals cannot be combined
- The Additional 20% Cashback earned from paying through the Dineout App (Dineout pay) will be credited to your Dineout PromoCash within 24 Hours, and cannot be adjusted against the Current Bill
- The Deals are Restaurant specific, and are applicable to that restaurant only
- Drinks will be served as per the Stock available at the Restaurant
- The selected Deal is valid for Dine-in only and not on Takeaway or Delivery
- Menu Prices may change without any prior intimation
- The Deal is valid during the restaurant's Operational Hours only
- The reservation will be held for 15 minutes after the booking time. However, if the restaurant is crowded, you may have to wait to be seated at your table
- As per Government Rules, drinks will not be served to Patrons under the State permissible Age Limit

- Any items ordered that are not included in the Deal will be billed on actuals
- The Restaurant reserves the Right to Admission
- Government Taxes and Service Charge as applicable
- Dineout (Times Internet Ltd) reserves the right to disqualify any HDFC Card from the benefits of this offer in case of any fraudulent activity/suspicious transactions.
- Dineout (Times Internet Ltd) also reserves the right to discontinue this offer without assigning any reasons or without any prior intimation whatsoever.
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### **50% Off on Buffet**

**Offer:** Get Flat 50% Off the selected Buffet. This is an All-Inclusive Deal, and no further payment is to be made at the Restaurant. Have a Great Meal!

**Customer who shall be eligible:** Any one can purchase this deal.

#### **Redemption Process:**

- Log on to Dineout and select GIRF.
- Browse through the collection of Restaurants under 50% off on Buffet tab.
- Choose the restaurant and purchase the deal basis preferred date and time. You will have to buy 1 deal for each person who will be joining you for the meal.
- On successful purchase, you will receive a redemption code on app, email and SMS.
- Show the redemption code to the restaurant to avail the benefits of the deal.
- Cashback for Booking Fee will be credited in HDFC Bank Debit/Credit Card within 7 working days from date of transaction in case you have made payments via HDFC Bank Debit/Credit Card.

#### **Terms Prescribed by Dineout:**

- The Per Person Booking Fee will NOT be adjusted against your Restaurant Bill
- Each Deal will be valid for 1 Person only. Please note in case you are planning to go in a group, you need to buy individual Deals for each person
- Deal SMS is to be shown at the Restaurant before the Bill is generated
- Deals once sold cannot be Cancelled, Refunded or Transferred
- This Deal is applicable on the Selected Buffet offered by the Restaurant only
- Sharing of Food is not allowed
- This Deal cannot be clubbed with an existing Dineout, GP, other Platform or In-House Offer (Beer Buckets, Bottle Prices, Happy Hours etc). Also, on one table two GIRF Deals cannot be combined. E.g. On one table, 50% Off Food Bill and 50% Off Alcohol Bill Deals cannot be combined
- The Deals are Restaurant specific, and are applicable to that restaurant only
- Drinks will be served as per the Stock available at the Restaurant
- The selected Deal is valid for Dine-in only and not on Takeaway or Delivery
- Menu Prices may change without any prior intimation
- The Deal is valid during the restaurant's Operational Hours only
- The reservation will be held for 15 minutes after the booking time. However, if the restaurant is crowded, you may have to wait to be seated at your table
- As per Government Rules, drinks will not be served to Patrons under the State permissible Age Limit
- Any items ordered that are not included in the Deal will be billed on actuals
- The Restaurant reserves the Right to Admission
- This Deal is inclusive of all Government Taxes and Service Charge
- Dineout (Times Internet Ltd) reserves the right to disqualify any HDFC Card from the benefits of this offer in case of any fraudulent activity/suspicious transactions.

- Dineout (Times Internet Ltd) also reserves the right to discontinue this offer without assigning any reasons or without any prior intimation whatsoever.
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## GIRF PARTNER OFFERS

This GIRF Dineout will collaborate with InterMiles and HDFC Bank to provide bonus offerings to their respective users when they engage with us.

### HDFC BANK

You can save more during GIRF using your HDFC Bank Credit & Debit Cards! Here's how:

1. On purchase of GIRF Deals using HDFC Bank Debit and Credit Card (**GIRF Deal Offer**)
2. Using HDFC Bank Debit and Credit Card on Dineout Pay (**Dineout Pay Offer**)

- 1) **GIRF Deal Offer:** Get 50% cashback up to Rs. 75 on Booking Fee for payments via HDFC Bank Credit and Debit Cards.

#### Here's how you can avail the offer:

- Log on to Dineout and select GIRF
- Pick the category from 50% Off on Food Bill/ Drinks/ Buffet / Total Bill or Explosive Deals
- Search for the restaurant of your choice. You will be able to see the deals available at that restaurant. Choose the restaurant and buy a Deal for your preferred date and time. You will have to buy 1 deal for each person who will be joining you for the meal
- To buy the deal, use HDFC Bank Credit or Debit Cards
- Your Deal has been purchased. Go and enjoy it at the selected restaurant
- Cashback will be credited in your HDFC Bank Credit/Debit Card account within 7 working days from the date of the transaction

#### Terms & Conditions:

- The offer is available only for HDFC Credit and Debit Card Holders
  - Users can avail 50% cashback on Booking Fee only. This does not include Deal Price of Buffet and Explosive Deals
  - The maximum cashback amount per transaction will be Rs. 75
  - The maximum cashback amount per user will be Rs. 150 for the campaign period
  - Offer is applicable from 22nd Jan to 1st March
  - No minimum purchase is mandatory in order to avail this offer
  - Cashback would be credited within 7 working days in the user's HDFC Bank Credit/Debit Card account.
  - Dineout (Times Internet Ltd.) reserves the right to disqualify any HDFC Bank Card from the benefits of this offer in case of any fraudulent activity/suspicious transactions
  - Dineout (Times Internet Ltd.) also reserves the right to discontinue this offer without assigning any reasons or without any prior intimation whatsoever
  - In addition to the above, this offer is also subject to Dineout's Terms & Conditions available on <https://www.dineout.co.in/termsandconditions>
  - For any concerns, please write to us at [complaints@dineout.co.in](mailto:complaints@dineout.co.in)
- 2) **Dineout Pay Offer:** Get 30% cashback as Dineout PromoCash using HDFC Bank Cards on Dineout Pay (Additional 10% up to INR 50 as Dineout PromoCash)

### Here's how you can avail the offer:

- Pay your bill at a Dineout Pay enabled restaurant from Dineout App or Mobile Site
- Log on to Dineout and buy a GIRF Deal using HDFC Bank Cards
- Visit the restaurant and avail a 50% discount
- When you receive your bill at the restaurant, open the app/mobile site and tap Pay Now on the booking card present on the home screen. Alternatively, you may open the restaurant page on the Dineout app/mobile site and click on Pay Bill
- Enter the bill amount and make the payment using HDFC Bank Debit/Credit Cards
- 30% Cashback of the Payment made by Card (up to Rs. 300) will be credited in your Dineout PromoCash within 48 hrs

### Terms & Conditions:

- The offer is available only for HDFC Bank Debit and Credit Card Holders
- 30% of the amount paid through the payment gateway (up to a maximum of Rs.300) shall be credited to Dineout PromoCash within 48 hours of the transaction
- Cashback calculated will not include the amount used to pay by Dineout PromoCash
- Campaign Period: Offer is applicable from 31<sup>st</sup> Jan-1<sup>st</sup> March
- No Minimum purchase is mandatory in order to avail this offer
- A maximum of 1 cashback can be availed through bill payment in a day
- A maximum of 3 cashback can be availed through bill payment on a particular restaurant in a month
- Diners will be liable to pay internet handling fee on Dineout Pay transactions
- You can find your PromoCash expiry information under "Menu" > "Wallet History"
- Dineout PromoCash credited as cashback will expire within 90 days
- Users will be informed about the PromoCash expiry dates via email, SMS, and notifications
- Dineout reserves the right to change or withdraw the offer at any point of time without any prior notice
- For any queries regarding the offer or support contact +91 9212340202 or write to us at [info@dineout.co.in](mailto:info@dineout.co.in)
- Dineout (Times Internet Ltd.) reserves the right to disqualify any HDFC Bank Card from the benefits of this offer in case of any fraudulent activity/suspicious transactions
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## INTERMILES

This GIRF, you can earn InterMiles by booking 50% Off Food Bill Deals! The offers will be extended to InterMiles members in 2 sets:

1. **Daily and GIRF Month Bumper Offer (GIRF Offer):** During GIRF, InterMiles members who transact for the highest value on Dineout Pay in a day will earn 10,000 Bonus InterMiles & the member who will be the highest spender on Dineout Pay for the entire tenure of GIRF will be awarded 100,000 Miles.

**Eligibility Criteria:** Users who enter InterMiles membership number while paying the restaurant bill on Dineout Pay.

### Terms & Conditions:

- The offer is applicable from 31<sup>st</sup> January-1st March
- InterMiles will be credited within 10 Working days of the transaction
- This offer will be limited to payments made by Dineout Pay
- Dineout's terms and conditions apply
- InterMiles program terms and conditions apply

2. **Dineout Pay Offer:** InterMiles member can earn 1 Mile on every Rs. 40 spent on Dineout Pay

**Eligibility Criteria:** Users who enter InterMiles membership number while paying the restaurant bill on Dineout Pay.

### Terms & Conditions:

- All InterMiles will be awarded only post-consumption of the meal
- InterMiles will be credited within 48 hours of the transaction
- InterMiles members can earn a maximum of 5000 InterMiles within 12 months from date of the first transaction. The offer is applicable to all Dineout Pay transactions starting 2<sup>nd</sup> September 2019.
- Dineout terms and conditions apply
- InterMiles program terms and conditions apply