## Terms and Conditions of "The Great JPMiles Festival Offer"

- This promotion is applicable only for the JetPrivilege member to whom the email was addressed.
- Bonus miles offer is valid only for redemption transaction for Jet Award Ticket(s) done by the member during the promotion period.
- 'Offer' means the below:
  - 15 lucky members are eligible to earn the 1 lakh JPMiles each upon redeeming a Jet Airways Award ticket during the booking period, i.e, 16<sup>th</sup> Oct 2018 to 8<sup>th</sup> Nov 2018 (both days inclusive) & travel period between 16<sup>th</sup> Oct 2018 to 30<sup>th</sup> Nov 2018 (both days inclusive) on all Jet Airways flights & sectors.
  - Eligible Activity is defined as Jet Award Ticket(s) against JPMiles that are booked and travelled during the promotion period on all 9W marketed & 9W operated sectors for a one-way or return travel.
  - o This offer is valid for only Jet Award tickets booked on all channels.
- 15 lucky members will be eligible to earn 1 lakh miles back each in the form of a special credit into their account only after 2-3 weeks of completion of the travel period; i.e. 30th Nov 2018.
- Winners will be announced during the promotion period on the website and through email. Although the miles will be credited only on successful completion of travel.
- For details on the JPMiles required for an Award ticket on the sector of your choice, please visit <a href="https://www.jetprivilege.com/use-jpmiles/mileage-calculator-use-jpmiles">https://www.jetprivilege.com/use-jpmiles/mileage-calculator-use-jpmiles</a>
- Members who are residents of the state of Tamil Nadu and in such other states where lottery is prohibited by law, shall not be eligible to take part in this Contest.
- Members from outside India cannot take part in the Contest if prohibited by respective country legislation.
- This competition is not open to employees of JetPrivilege and its affiliates.
- By entering this contest, the winner agrees to the use of his/her name and image in any publicity material. Any personal data relating to the winner or any other entrants will be used solely in accordance with current data protection legislation and will not be disclosed to a third party.
- All JetPrivilege Award tickets are subject to taxes, surcharges, fees, carrier charges and any other charges applicable at the time of ticketing the JetPrivilege award ticket.
- At no time may Jet Award Ticket be purchased by, or sold to, to any person other than the member. Any
  such JPMiles or Awards are void if transferred for cash or other consideration. Any person who commits
  such acts is liable for damages, litigation and related costs to Jet Airways who reserves the right to
  terminate membership of such persons.
- JPMiles can, however, be redeemed for JetPrivilege Award tickets for the member, or his family and friends or any person whose name is mentioned on the JetPrivilege Award request form, duly signed/ authorized by the member.
- Members / Guests using Award tickets are requested to carry all required documents for check-in
- JetPrivilege Pvt. Ltd reserves the right to not accord the offer in case:
  - o the Jet Award ticket is not booked and travelled within the specified date
  - o the award travel is not undertaken on the mentioned eligible flights
  - o the award travel dates are revised which are no longer within the specified promotion date
  - o the award travel is booked and then cancelled / in case the member is considered a "No Show"
  - o In case of redemptions apart from the above defined eligible activity
  - In case of any fraudulent activities
- Seats under this offer are subject to availability. Jet Airways or JetPrivilege does not guarantee availability of seats under this Offer
- Reservations not ticketed within the specified time limit will be cancelled.

- Jet Award Tickets will be issued only after the member pays the applicable taxes, surcharges, fees, carrier charges and any other charges as determined by Jet Airways, Airline Partners and the government at the time of ticketing the JetPrivilege Award Tickets.
- Jet Award Tickets will be booked and issued by Jet Airways ONLY. Travel agencies are not authorized to book and issue Jet Award Tickets.
- In case a member falls short of the JPMiles required for the award ticket on a particular sector, the
  member will need to purchase additional JPMiles on <a href="www.jetprivilege.com/earn-jpmiles/buy-about">www.jetprivilege.com/earn-jpmiles/buy-about</a> at
  INR 1.25 / mile (excluding taxes)
- Cancellations/Refund/Reissues will be subject to Jet Airways ticketing policies and the rules governing cancellation/refund/reissue fees, taxes, surcharge, levies, carrier charges and other applicable additional charges
- The JPMiles mentioned in the illustrations are as per the JetPrivilege Accrual and Redemption structure in February'2018. The number of JPMiles that can be accrued on various sectors and the number of JPMiles required to redeem on various sectors are subject to change from time to time.
- All other Jet Award booking / ticketing / Reissue / Rerouting/ Cancelation rules will be applicable for bookings made under this offer
- Award tickets have no monetary refund value
- This Offer is an independent offer and cannot be combined with any other promotional offer from Jet Airways or Jet Privilege
- This Offer is subject to the applicable rules and regulations as may be in force in respective jurisdictions/states
- All members waive any and all rights of claim with regards to the Offer against Jet Airways (India) Limited or Jet Privilege Pvt. Ltd.
- The carriage is subject to Jet Airways regulations relating to the conditions of contract respectively and all other terms and conditions regarding Jet Airways policies and procedures
- Disputes, if any, will be subject to Indian laws and shall be subject exclusively to the jurisdiction of the courts in Mumbai
- JetPrivilege does not hold any warrant or make any representation of the availability, delivery, quality, merchantability or suitability of offer and/or products/services under this offer and that Jet Airways shall be solely liable for the same
- JetPrivilege Pvt. Ltd. shall not be liable for any loss or damage whatsoever that may be suffered or for any personal injury that may be suffered to the member directly or indirectly, by use or non-use of products/services under this Offer
- The decision of Jet Airways (India) Limited / Jet Privilege Pvt. Ltd will be final and binding on all the members participating in this offer and that the same is non-contestable
- Jet Airways (India) Limited and JetPrivilege Pvt. Ltd. reserves the rights to change, amend, withdraw
  and/or alter any of the terms and conditions of this Offer at any time without prior notice of giving any
  reasons.

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